



Important Announcement for Individual Providers

January 2016

Dear Provider:

In December, we informed you of a delay in the launch of the Individual ProviderOne (IPOne) payment system. This letter is to inform you that the IPOne system will be ready for you to claim on **March 1, 2016**. This means you should receive your first payment from IPOne on April 1, 2016. For services provided through February 29, 2016, you will continue to receive monthly invoices from SSPS and either call in your hours to SSPS or mail your completed invoice to SSPS.

Make sure you're ready!

Make sure we have your most current information:

- Check your information in the IPOne online portal: <https://ipone.publicpartnerships.com/Login.aspx>
- Return the information page you receive in your Welcome Packet

To Learn About How To Submit Claims, Visit:

<http://www.publicpartnerships.com/watraining/>

Please Note: Optional in-person trainings scheduled for January have been rescheduled for March (see website, above)

Questions?

Call Center: 1-844-240-1526

Website: www.IPOne.org

Email: pplwaipone-cs@pcgus.com